



Sally Mahmood, Au.D., CCC-A
Thursday, March 19, 2015

She used to take her autistic brother to his speech pathology appointments when he was younger. Little did she know then, that she would later take a course in Hearing and Speech Sciences that would propel her to a future career working alongside speech pathologists.

She knew she wanted a profession where she could help people, and she fell in love with Audiology.

"I knew immediately that this field was meant for me," Dr. Sally Mahmood said. "It's the most satisfying feeling in the world—to give patients back their hearing!"

Audiologist Dr. Sally Mahmood began her work at the Washington DC Veterans Affairs Medical Center as a doctoral student nine years ago. She then worked as an audiology health technician before becoming an Audiologist in 2008.

The daughter of Middle Eastern immigrants, she chose to work at VA because she wanted to give back to the country that has given her family so many opportunities. "I know if it wasn't for my family moving their life here, I wouldn't have been able to get the education and skills necessary to pursue my dreams," Dr. Mahmood said.

Her philosophy is to always treat patients the way she would like to be treated. As a teacher, she passes these excellent customer service skills on to her doctoral students. "I teach my students the importance of following through, seeing patients in a timely manner, being flexible and professional, and being a team player," she said. "All of our patients deserve our time, respect and dedication."

She tries to instill in her students the desire to work hard, manage time efficiently, and to take the extra step to make the patients' experience easy and pleasurable.

Her energy and enthusiasm are infectious. It's no wonder Veterans consistently have high praise for the Audiology Department.

- See more at: http://www.washingtondc.va.gov/WASHINGTONDC/features/Our_Doctors.asp#sthash.ZuXy4c1L.dpuf